

Manual activation or update of Terrasol licenses

It is possible, usually for network security reasons, for the automatic license activation or update to fail. The following procedures will explain how to perform this operation manually.

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1. Activation procedure

This procedure only concerns the first installation of a dematerialized key (network key to be installed on a server).

From the server (or from another machine acting as a license server for Terrasol software) on which you wish to activate your software network key, please perform the following operations:

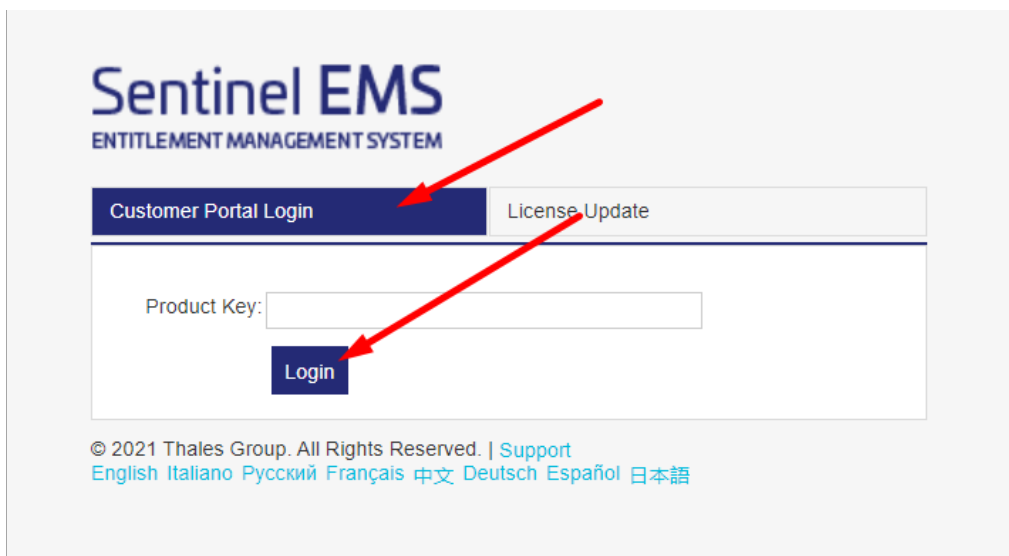
1. Download the network installation kit available on [Licenses key](#) / [New network key](#) web page by clicking on professional network installation kit.

Download the file **Kit_sentinel_LDK_xxx.zip** then unzip it (where xxx is the tool version).

2. Install the LDK Environment (Sentinel HASP/LDK - Command Line Run-time Installer) by running the file **hasp_drivers_setup.bat**.
3. Run the License manager Terrasol.
 - For this, launch **LM Terrasol.exe** file in the LM Terrasol directory
 - Select the **Manual Procedure** tab / **Activation** tab,
 - **Step 1:** click on **Generate C2V file** to generate a C2V file.

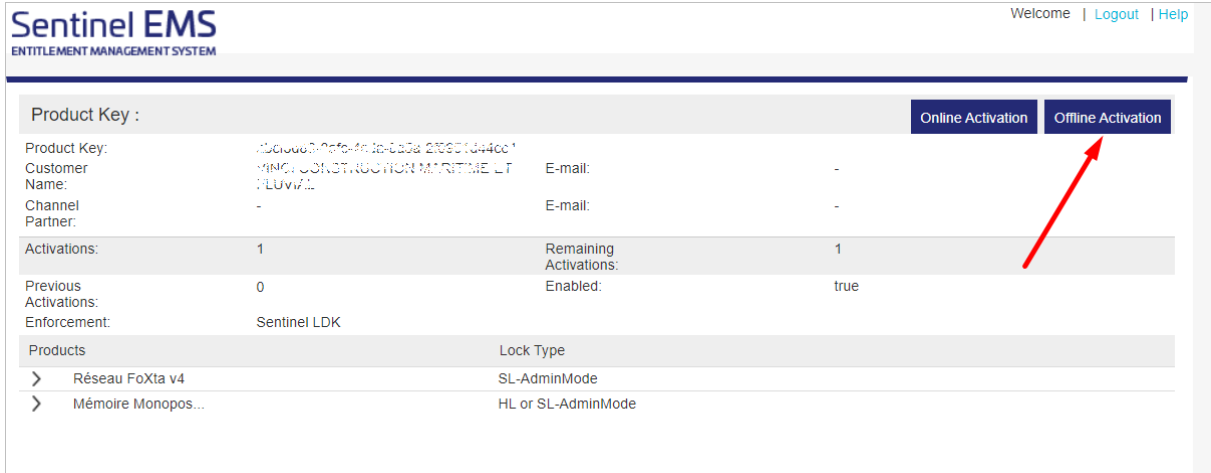
Please save this file in your environment.

4. On a web browser, go to the following address:
<https://activation.terrasol.setec.fr:8443/ems/customerLogin.html>
5. Enter the **Product key** that Terrasol sent you after your order, then click on **Log in**.



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6. Once you are connected, click on **Offline Activation**.
You should record your contact detail or click on **Register Later** button.



The screenshot shows the Sentinel EMS (Entitlement Management System) interface. At the top right, there are links for 'Welcome', 'Logout', and 'Help'. Below the header, there are two buttons: 'Online Activation' and 'Offline Activation'. A red arrow points to the 'Offline Activation' button. The main content area displays various product and activation details:

Product Key :			
Product Key:	J5G6U66D-7676-7676-6666 216331344667		
Customer Name:	MINOT CONSTRUCTION MARITIME LT	E-mail:	-
Channel Partner:	-	E-mail:	-
Activations:	1	Remaining Activations:	1
Previous Activations:	0	Enabled:	true
Enforcement:	Sentinel LDK		
Products		Lock Type	
> Réseau FoXta v4		SL-AdminMode	
> Mémoire Monopos...		HL or SL-AdminMode	

7. In the window that opens, click on the **...** button located to the right of the **Upload C2V** input field at the bottom of the window.
8. In the window that opens, specify the path to the V2C file generated in point 3 and then click **Generate**.



The screenshot shows the 'Upload C2V' dialog box. It has a title bar 'Upload C2V'. Inside, there is a text input field for 'Upload C2V:' and a button with three dots '...' to its right. Below this is a larger text area for 'Comments:'. At the bottom right, there are two buttons: 'Generate' and 'Cancel'. A red arrow points to the 'Generate' button.

9. Then click on **Download V2C File**.
10. In **LM Terrasol** below **Step 2**, click on the Browse button
11. Select the V2C file downloaded in point 9 and click on the **Activate** button
12. A message will appear under the **Activate** button to indicate that your license has been successfully activated.

If during point 3 and 11 an error occurs LM Terrasol will invite you to send an email to [Terrasol technical support](#) who will then contact you.

2. Manual update procedure

This procedure concerns the update of a physical or software key, when the automated update has failed.

In case the automatic update fails, **LM Terrasol** will invite you to send an email to [Terrasol technical support](#). The technical support will then send you a V2C file that will be used to perform this update.

1. Run the **LM Terrasol.exe** file, select the **Manual Procedure** tab and click the **Update** tab.
2. Click on the **Browse** button
3. Select the V2C file that Terrasol has sent you
4. Click on the **Update** button

A message appears under the **Update** button to indicate that your license has been successfully updated.