

## Manual activation or update of Terrasol licenses

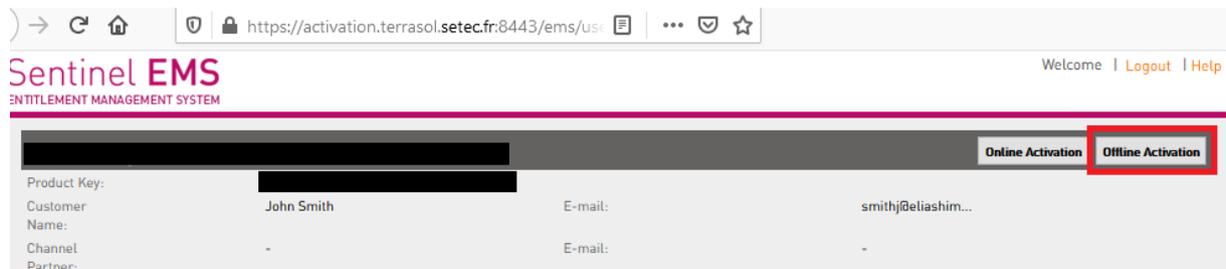
It is possible, usually for network security reasons, for the automatic license activation or update to fail. The following procedures will explain how to perform this operation manually.

### 1. Activation procedure

This procedure only concerns the first installation of a dematerialized key (network key to be installed on a server).

From the server (or from another machine acting as a license server for Terrasol software) on which you wish to activate your software network key, please perform the following operations:

1. Download the network installation kit available on our [Questions/Answer Installation "Network software license activation"](#) web page by clicking on professional network installation kit.  
Download the file `Kit_installation_reseau.zip` then unzip it.
2. Install the LDK Environment (Sentinel HASP/LDK - Command Line Run-time Installer) by running the file `hasp_drivers_setup.bat`.
3. Run the **LM Terrasol.exe** file, select the **Manual Procedure** tab and click on **Generate C2V file** to generate a C2V file.
4. On a web browser, go to the following address :  
<https://activation.terrasol.setec.fr:8443/ems/customerLogin.html>
5. Enter the **Product key** that Terrasol sent you after your order, then click on Log in.
6. Once you are connected, click on **Offline Activation**.



- In the window that opens, click on the  button located to the right of the **Upload C2V** input field at the bottom of the window.
- In the window that opens, specify the path to the V2C file generated in step 3 and then click **Generate**.



- Then click on **Download V2C File**.

Key ID	Key Type	Activation Date	Comments
	SL-AdminMode		

- In **LM Terrasol** below " Step 2 ", click on the button  located on the right of the input field
- Select the V2C file downloaded in step 9 and click on the **Activate** button
- A message will appear under the **Activate** button to indicate that your license has been successfully activated.

If during steps 3 and 11 an error occurs LM Terrasol will invite you to send an email to Terrasol technical support who will then contact you.

## 2. Manual update procedure

This procedure concerns the update of a physical or software key, when the automated update has failed.

In case the automatic update fails, LM Terrasol will invite you to send an email to Terrasol technical support. The technical support will then send you a V2C file that will be used to perform this update.

- Run the **LM Terrasol.exe** file, select the **Manual Procedure** tab and click the **Update** tab.
- Click on the  button located to the right of the input field at the bottom of the window.
- Select the V2C file that Terrasol has sent you.
- Click on the **Update** button

A message appears under the **Update** button to indicate that your license has been successfully updated.